

To order in Canada

Product code	Publication title	Quantity	Unit price	Total cost

Subtotal	
Shipping and handling fees	
Applicable Taxes	
Total to pay	

4 ways to order :

- Directly from the website www.craaq.qc.ca (Website in french)
- By phone 418 523-5411 or 1 888 535-2537
- By fax 418 644-5944
- By mail : CRAAQ — Service à la clientèle
Édifice Delta 1, 2875, boulevard Laurier, 9^e étage, Québec (Québec) G1V 2M2

First name : _____

Last name : _____

Company / organization : _____

Title / role : _____

Professional order : _____

Address : _____

Please select : Home address Work address Other

City : _____

Postal code : _____

Telephone : _____ Fax : _____

E-mail : _____

No, I am not interested in being informed about the products, services or special offers from the CRAAQ and its membres by e-mail.

Are you (select what does apply to you) :

Student Owner of a farm business Processor (packaging, distribution, etc.)

Interests or production : _____

*Examples of Interests : biological agriculture, agri-environmental, agritourism, economy, machinery, marketing, soil, etc..

Type of payment

To order by mail or fax, fill out this form and attach your payment :

Cheque or money order made out to CRAAQ, dated for the day it is send Visa MasterCard

Card number : _____

Expiration date : _____

Card owner's name : _____

Signature : _____

TPS : 867752578 RT

TVO : 1023215531

SALES CONDITION

Return policy

No possibility of exchange or refund.

Sale price

The sale prices are indicated in canadian dollars, and the CRAAQ reserves the right to change them at all times. The applicable taxes, shipping and handling fees are not included. The publications are payable according to the price at the time the order is received. It is possible that the indicated price has changed from previous catalogues or order slips.

Handling and shipping

For orders less than \$55 (before taxes) shipped to Canada, the handling costs are \$8.50 (plus tax). For any purchases of \$55 or more (before taxes), handling costs are free with certain conditions :

- This policy does not apply to libraries and schools.
- The delivery address must be in Canada (exceptions apply for certain regions considered remote).
- The minimum purchase must be \$55 before taxes, per order and delivery address.
- The minimum amount of \$55 does not include electronic documents (PDF).
- The cancellation of one or more items ordered that reduces the total order to less than \$55 before taxes, a change of address or change of mode of delivery can cause loss of free shipping.
- All shipping must be standard and delivery to a single address.

For the cost of handling and shipping outside of Canada, contact Customer Service at 418 523-5411 or 1 888 535-2537 or by email at client@craaq.qc.ca.

Delivery delay

The CRAAQ proceeds to deliver the parcel upon full payment of the amount due by cheque, money order or credit card (Mastercard, Visa). The estimated delay for publications is 10 working days and for electronic documents, 3 working days when the full payment is received.

If you have not received your shipment within this delay, please contact customer service.

I have read the CRAAQ sales conditions and I accept the said conditions.

Signature : _____